

## PROFESSIONAL SERVICES

# Resident Engineer

By partnering with Illumio®, you have taken the first step in investing in technology that will transform your security posture. The next step is to maximize your investment by engaging an Illumio Resident Engineer (RE) to accelerate the adoption of our solutions.

The RE will work with your IT staff to integrate the Adaptive Security Platform® (ASP) with unique design, deployment, configuration, and management expertise.

## Key Benefits

- Acts as a subject matter expert on the ASP.
- Helps deploy, troubleshoot, monitor, and manage your ASP deployment and product upgrades.
- Assists in technical reviews and provides guidance on change preparations.
- Helps develop ASP-specific API scripts to optimize services.
- Provides reports and metrics and prepares and maintains project documentation.
- Develops security rulesets and policies for integrating customer services into the ASP.